



When will Campbell Care start operation this year?

Program will begin on Monday, August 24 during Phase 1. Guidelines released by the Santa Clara County Public Health Department is allowing in person programs for youth. We will be following these guidelines which allow us to operate.

Can I register later in the year if my needs change?

Yes, we have open registration year round if spots are available.

Can I reserve a spot for later in the year?

No.

If I opt into CUSD's year-long distance learning, may I enroll my child for in-person CampbellCare?

Yes.

If you are not operating at all of the sites, what will happen during phase 2 or 3? Will site locations increase?

Once we enter in Phase 2 we will reassess program needs across sites and additional locations may be added.

Will there be different Campbell Care programs offered throughout the phases?

This is the program we will offer all year whether in Phase 1-4. Monday through Friday, 2:30-6:00pm. In phase 4 we may reconsider hours provided. No dates are attached to the phases and the district may move forward and/or backwards on the phase spectrum depending on guidelines. Offering one schedule and structure is needed to sustain through the fluidity of this situation.

What is the drop period if I change my mind? What fees are refunded?

- *If you cancel by Monday, August 2nd, you will receive a full refund of the registration fee.*
- *Registration fee submitted after August 2nd will not be refunded.*
- *Program cancelation requires a two week notice. Fees paid beyond the two week notice would be refunded.*
- *If you previously registered in the Spring and did not enroll for this current offering then your original registration fee will be refunded as the program originally offered is no longer available.*

When will fees be collected?

The registration fee and August tuition will be collected upon enrollment confirmation or about August 16. Thereafter tuition will be due the 25th of the month prior to service (September tuition due on August 25).

When will site locations be confirmed?

Our goal is to confirm registration spots and locations by Friday, August 7.

What if the site location chosen does not work for me?

Please reach out to cusdexpandedlearning@campbellusd.org to disenroll and receive a refund.

Will transportation be provided if the program is not offered at my home site?

No.

Since tuition assistance is not being provided what third party agencies do you accept?

Providers we currently work with are Calworks, GoKids, and Choices 4 Children. You would need to go to their specific websites for more information and how to apply. Once you are approved with one of them then you would need to provide your certificate of coverage.

Can you share a bit more about the size of each group and safety precautions that will be taken upon reopening?

Please review our COVID-19 Handbook Addendum.

<https://app.asapconnected.com/networkContent/4573/media/27.pdf>

What guidance are you using for Campbell Care?

We are using the Santa Clara County Public Health Department Guidance for Programs Serving Children or Youth. Also review our COVID-19 Handbook Addendum attached above.

<https://www.sccgov.org/sites/covid19/Pages/mandatory-directives-programs-serving-children-or-youth.aspx>

Does my child need to wear a face mask?

- *All students must use a face covering provided from home.*
- *For students below third grade, the staff may allow students to remove their face coverings while at their desks.*
- *Students may take off their face mask while eating during the designated snack time.*
- *For students with medical conditions, please reach out to school nurses to explore options.*
- *Students not exempt from wearing face coverings and who refuse to wear one will be dismissed from the program.*

Do I need to wear a face mask?

Yes, face coverings are required for everyone upon arrival and dismissal.

Will Learning Express registration open and how do we get children on the waiting list?

No. The district will not create a waitlist or have open enrollment for this program. The district leadership will work collaboratively to support learning loss and bring additional services to targeted students. Only students who qualify and are invited will engage in the new format of the program. The format of this program is still being developed and will be presented to the board in September.